



PRESS RELEASE

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"Back on Course – We are not living up to our standards and we are definitely not living up to yours." This was a statement made by Danny Seybert, CEO of PenAir regarding the company's string of cancellations and poor on time performance over the course of the last several weeks. "We realize we have had challenges with our schedule and we have a plan in place to correct it. We are 'owning' up, publically, to the recent events that have taken place and letting our customers know that our schedule may remain strained for the next week. We pride ourselves on our commitment to our customers. It is not easy when we let them down."

Generally all airlines have routinely scheduled aircraft maintenance checks. These checks are time sensitive and scheduled. In this instance, these checks took longer than normal.

"This back up caused great hardship on our schedule which in turn has caused even more hardship on our customers. Our fleet compliment will be back to full strength by the second week of November getting us back on course, says Seybert."

PenAir is owning up, and as a way to say thanks for their customers patience they are giving back. Starting October 17 through December 31st anyone can purchase any published fare on PenAir and bring a companion for \$49.00. Travel is good from December 1 of 2011 through December 31 of 2012. While the customer has sixty days to take advantage of these, 'back on course deals' they will have over a year to complete travel.

Seybert stated, "This offer shows just how serious we are about our customers and getting service back on course!"

For complete details on the PenAir, 'BACK ON COURSE' specials go to www.penair.com.

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